

Transit is integral to quality of life.



Provides Londoners access to their community.



Helps preserve green space by reducing the need for more/wider roads.



Relieves congestion and gets everyone where they are going, faster.

The Current Dilemma

While our goal at the LTC is to provide consistent and efficient service, we realize we haven't been able to keep up with demand.

Our conventional service buses are sometimes overcrowded, causing some passengers to be left waiting, and we can't always maintain our schedules. We also have specialized service requests that cannot be fulfilled due to lack of resources.

Ridership growth and demand has outstripped service hour growth creating a shortfall of 200,000 service hours.

What are we doing about it?

We are taking a number of steps to improve and keep up with demand:

- We are reviewing the entire route structure of conventional service to determine what is working and what may need to change. This will allow us to come up with the best solutions to serve you better.
- In 2014, we added 17,000 annual service hours to our conventional service and plan to add the same amount in 2015 to address the most critical areas of service quality. The additions in 2014 supported the Route 90 improvements and the introduction of Route 91, both semi-express services.
- A total of 9,000 annual service hours were added to specialized service in 2014 and there are plans to add the same amount in 2015 to address continued demands from both current and new registrants to the service.
- We recognize that our current system is not sustainable, we are continuing to plan for the future by implementing the necessary building blocks for a Bus Rapid Transit strategy.



LTC ANNUAL OPERATING INVESTMENT PROVIDES:

550 DIRECT EMPLOYMENT JOBS FOR LONDONERS **\$680K** MUNICIPAL TAXES TO THE CITY **\$25M** IN THE PROCUREMENT OF LOCAL GOODS & SERVICES **24M** TRIPS FOR WORK SCHOOL & PLAY